



## Contractual Terms Dispute Testimonial



**"The Registered E-mail® service saved us thousands of dollars. The RPost® Registered E-mail® system protects CharterAuction and our clients in disputes regarding what was said, when it was delivered, and by whom. " --Nathan W. McKelvey, CEO, CharterAuction**

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CharterAuction is one of the leaders in the private jet travel industry. With an online auction process to book private jet flights, CharterAuction can save money and increase aircraft and flight options for their clients. The Client's flight request and itinerary is automatically sent to a private network of contract flight operators to locate every available aircraft for that route. Operators competitively bid for the client's business at the client's price.

Transactions for private jets start at \$5,000 and can go as high as \$450,000 so it is critical to our business to document communication. In fact, on several occasions, the RPost Registered E-mail® system later confirmed disputed transactions in our favor saving our company thousands of dollars.

The Registered E-mail® service adds accountability to CharterAuction's electronic delivery of contracts, orders, and itineraries among clients, flight operators, and other suppliers. Given the amount of contracts that we send each month, we not only have significant savings in fax and courier costs, but most importantly, we also now have a simple and instant way to prove -- and enforce -- the details as to what has been agreed to, by whom, and when.

***Nathan W. McKelvey, CEO, President & Founder, CharterAuction***

**RESULT: The RPost Registered E-mail® service provides CharterAuction verifiable evidence of the flight order and itinerary e-mail transmissions to swiftly and inexpensively resolve any dispute, that can range from a \$5K to \$450K per flight, protecting CharterAuction and its clients.**

**For more information:**

RPost:

[www.rpost.com](http://www.rpost.com)

CharterAuction:

[www.charterauction.com](http://www.charterauction.com)